

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
DECEMBER 2022**

Madison County Road Department

Reporting Dates 12/01/22 through 12/31/22

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
657	11/16/22 Request 12/16/22 Schedule 12/14/22 Closed	Durations 30.0 S-to-C 28.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Chew, Debbie 327 Clarkdell Rd	Clarkdell Rd District 1
Culvert needs to be cleaned out water coming over culvert is washing gravel away from driveway						
36388	04/06/22 Request 12/06/22 Schedule 12/20/22 Closed	Durations 244.0 S-to-C 258.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Laird, Michelle Bridge Park Cir	Bridge Park Cir District 1
Culvert is stopped up, causing water to just stand still						
37711	08/26/22 Request 12/16/22 Schedule 12/15/22 Closed	Durations 112.0 S-to-C 111.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Coates, Mrs Muscadine Path	Muscadine Path District 3
Needs repairr						
37713	08/29/22 Request 12/29/22 Schedule 12/14/22 Closed	Durations 122.0 S-to-C 107.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Box, Patricia Blackberry Creek Rd	Blackberry Creek Rd
Name: Patricia West Box would greatly appreciate your attention to						
37778	09/06/22 Request 12/09/22 Schedule 12/15/22 Closed	Durations 94.0 S-to-C 100.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Petro, Trey Muscadine Path	Muscadine Path District 3
Needs pothole repair						
37907	09/19/22 Request 12/19/22 Schedule 12/02/22 Closed	Durations 91.0 S-to-C 74.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Cherry Hill Dr	Cherry Hill Dr District 3
Pot hole in front of this address						
37931	09/21/22 Request 12/20/22 Schedule 12/02/22 Closed	Durations 90.0 S-to-C 72.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Daniel Cherry Rose Tr	Cherry Rose Tr District 1
Bad pot hole in front of this address						

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38004	10/03/22 12/02/22 12/15/22	Request Schedule Closed	Durations 60.0 S-to-C 73.0 O-to-C	Pot Holes Medium Priority Pot holes need patching	Brown, Shirley Road Maintenance	Unknown Tyler Ln Tyler Ln District 3
38059	10/13/22 12/05/22 12/15/22	Request Schedule Closed	Durations 53.0 S-to-C 63.0 O-to-C	Pot Holes Medium Priority Name: Sherry Veal 5 Lake Cavalier Road.	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavaleir Rd Lake Cavalier Rd District 3
38101	10/19/22 12/13/22 12/15/22	Request Schedule Closed	Durations 55.0 S-to-C 57.0 O-to-C	Pot Holes Medium Priority Needs pothole repair	Brown, Shirley Road Maintenance	Grogan, Jenny Woodlea Road Allard Rd District 3
38105	10/20/22 12/08/22 12/14/22	Request Schedule Closed	Durations 49.0 S-to-C 55.0 O-to-C	Pot Holes Medium Priority Needs potholes filled up	Brown, Shirley Road Maintenance	Keith, Brenda Waldrop Road Waldrop Rd District 4
38144	11/02/22 12/14/22 12/15/22	Request Schedule Closed	Durations 42.0 S-to-C 43.0 O-to-C	Pot Holes Medium Priority Needs potholes filled on road near Mosely Meadows (the pumpkin patch) and at the bridge.	Brown, Shirley Road Maintenance	Caller Yandell Road Yandell Rd District 1
38168	11/09/22 12/14/22 12/02/22	Request Schedule Closed	Durations 35.0 S-to-C 23.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Dawson, Joy Deer Ridge Dr Deer Ridge Dr District 4
38174	11/10/22 12/28/22 12/12/22	Request Schedule Closed	Durations 48.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority End of driveway has a hole, and a bad drop off	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St Magnavox St District 4

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38225	11/28/22 12/15/22 12/14/22	Request Schedule Closed	Durations 17.0 S-to-C 16.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Tammy Wildwood Dr	Wildwood Dr District 1
Bad potholes on this road at the entrance							
38226	11/28/22 12/13/22 12/14/22	Request Schedule Closed	Durations 15.0 S-to-C 16.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Webb, Dianna Russum Rd	Russum Rd District 4
Pot hole in front of the entrance to there gate							
38244	12/02/22 12/08/22 12/14/22	Request Schedule Closed	Durations 6.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Cox Ferry Rd	Cox Ferry Rd District 4
Bad pot holes west of Cox Ferry Rd							
38252	12/05/22 12/06/22 12/06/22	Request Schedule Closed	Durations 1.0 S-to-C 1.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Bill 108 Southampton Cir	Southampton Cir District 3
Need hole repaired at mouth of pipe.							
38259	12/06/22 12/09/22 12/14/22	Request Schedule Closed	Durations 3.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Purvis Rd	Purvis Rd District 4
Bad pot holes							

Closed Requests: 19
61.4 **S-to-C Average Duration**
60.5 **O-to-C Average Duration**

Total Requests: 19
61.4 **S-to-C Average Duration**
60.5 **O-to-C Average Duration**